



Amendment of Solicitation

Date of Issuance: 2/14/20

Solicitation No. 0900000426

Requisition No. _____

Amendment No. 5

Hour and date specified for receipt of offers is changed: No Yes, to: _____ CST

Pursuant to OAC 260:115-7-30(d), this document shall serve as official notice of amendment to the solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent.

Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

ISSUED BY and RETURN TO:

U.S. Postal Delivery:

5005 N Lincoln Blvd
Oklahoma City, OK 73105

or

Personal or Common Carrier Delivery:

5005 N Lincoln Blvd
Oklahoma City, OK 73105

Vanessa Young
Contracting Officer

405 - 202 - 3850
Phone Number

Vanessa.young@omes.ok.gov
E-Mail Address

Description of Amendment:

a. This is to incorporate the following:

RFP Questions and Answers

1. Does this project have an incumbent vendor and, if so, which vendor?
A1. Yes, Gallagher Bassett is currently providing TPA services.
2. Are the services in this RFP continually needed, even beyond the term of the resulting contract, and therefore may be bid out again?
A2. Yes
3. When will everyone receive the historical loss information? Several service and pricing questions can not be answered without this information. For example; one of the questions on the General Questionnaire spreadsheet states, "Using the claim detail provided, what do you propose for the dedicated team? Please describe recommended # of examiners, caseloads, adjustments based on claim complexity, etc"
Another example would be, Please provide takeover pricing information. How can we answer this without historical claim details/summaries?
A3. Please see exhibits #6 and #8.
4. Thank you for sending the loss runs back to 7/1/15. Is this as far back as we are being asked to take over claims? If not, we are being asked to provide takeover pricing, a dedicated team and the # of examiners required, and related case loads. We can't do this without knowing how many open Med Only claims prior to 7/1/15 and how many open Ind/lost time claims are open prior to 7/1/15? Knowing how many claims prior to 7/1/15 that are in litigation would be a great help also. Can we get some sort of loss summary that shows this information up to 7/1/15? Please advise and thank you.

A4. Yes, there are no claims prior to 7/1/2015.

5. Can OMES provide the current staffing model of the on-site adjusting team broken down by indemnity, medical only, management, and support?

A5. On-site: 1 Management, 2 medical only adjusters, 3 indemnity adjusters. Admin. support off-site.

6. What is the maximum caseload for the indemnity adjusters and the Medical only adjusters?

A6. There is no maximum case load per adjuster.

7. What is the staffing model for the off-site management team and where are they domiciled?

A7. Account Principal & Assistant Vice President, Texas & Oklahoma, respectively

8. Where is the current Account Manager domiciled and are they exclusively dedicated to OMES?

A8. Texas, no.

9. Will there be any additional expenses from OMES for the on-site team. For example, rent, parking, phone, ect?

A9. No, vendor provides all equipment for adjusters to work; i.e. computers, phones, printers & supplies. Office space including cubicles, desks & chairs are provided by OMES at no charge Who is the current vendor providing the certified workplace medical plan?

A10. Gallagher Bassett

10. Referencing instructions section 8c: "As referenced in subsection 8.2.H, a VPAT; Security Certification and Accreditation Assessment; are required to be included in the Bid." Please provide additional information regarding what information OMES is requesting for the VPAT. Is there a form needed to complete this?

A11. Pursuant to Title 74, Section 85.7d.and OAC 580:16-7-56, electronic and information technology procurements, solicitations, agreements, and contracts shall comply with applicable Information Technology Accessibility Standards, issued by the Oklahoma Office of Management and Enterprise Services, in effect on the date of issuance of the contract. Such standards may be found at www.ok.gov/cio/Policy_and_Standards/

b. All other terms and conditions remain unchanged.

Supplier Company Name (**PRINT**)

Date

Authorized Representative Name (**PRINT**) Title

Authorized Representative Signature